



Risk Management Solutions

COMPANY PROFILE

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ABOUT US

Padre Pio Insurance Brokers Ltd is an indigenous firm incorporated in 2005 owned by Ugandans.

We are licensed by both the Insurance Regulatory Authority of Uganda (IRA) and Uganda Retirement Benefit Regulatory Authority (URBRA) to carry out Insurance Brokerage services and Retirement Benefit schemes Third party Administration Services.

The company understands the Insurance markets in which our clients operate and offer a service built on personalized and specialized solutions. We are committed to building long-term relationships through the development of creative solutions to day to day challenges. We further pride in partnering with our clients on the road to business excellence through the provision of tailor made insurance services

OUR PURPOSE

To be recognized as the leading insurance brokerage firm and pension administrator, dedicated to risk management solution of individuals and organizations through the provision of excellent products, efficient services for better customer satisfaction.

OUR VISION

To be the symbol of excellence in the provision of insurance brokerage and pension administration services.

OUR MISSION

To provide innovative customer oriented risk management solutions with the highest degree of professionalism.

CORE VALUES

Customer centrisim • Innovation • Integrity • Professionalis • Reliability

MANAGEMENT

Padre Pio has experienced staff who has worked in both local and international insurance organizations. The management has technical expertise in Insurance underwriting, claims management and customer care.

We have a number of control measures in place that ensure that clients' assets are properly secured as we vet all insurers on an annual basis and take into consideration professionalism, financial status, management ethics, claims handling and reinsurance arrangement.

PORTFOLIO MANAGEMENT

Padre Pio offers exclusively designed risk management services for small/ medium/large corporate clients. Our service bouquet includes integrated and seamless risk management, placement and claim services. We map the risk exposure for various asset portfolios, people and liabilities putting in place the right risk mitigation tools, comprehensive and cost-effective insurance policies, and reliable claim services.

OUR VALUE PROPOSITION INCLUDES

- A physical onsite assessment of the client business to gain an understanding of the various risk exposures
- Assessment of the business risk portfolio in line with the risks potential that the client is exposed to
- Development of an appropriate comprehensive risk mitigation program to offer maximum protection for all the business assets, liabilities and people.
- Reviewing of the current insurance covers to establish the scope, depth and quality of insurance coverage.
- Inviting quotations to cover the client business risks from leading underwriters of well-rated well-established Ugandan and international insurers (wherever appropriate).
- Technical analysis and evaluation of quotations from the underwriters in order to recommend to the client on most competitive risk mitigation cover available.
- Following client approval, placement of the risk portfolio with the selected insurer in line with the agreed risk notes.
- Review of policy documents issued by insurer to ensure that they are in line with the risk notes as advised by the business risks and that there are no unknown gaps.
- Re-review of insurance programs 90 days before the end of the policy period and present recommendations in line with changes in the market, risk profile, experience over the expiring policy year, and arranging renewals terms.
- Assigning a dedicated relationship manager to deal with any risk management matters arising during the period of insurance.
- Periodic training programs for key employees on various aspects the policy and claim matters.

CLAIMS MANAGEMENT

Padre Pio's Claims management services consist of services in respect of the insured risks for compensation or restitution in respect of the business risk under question. Our team works towards making the claim administration and recovery process easier and quicker to the benefit of the client.

OUR CLAIM MANAGEMENT AND SERVICE APPROACH

- We brief our clientele on the claim process based on the risk profile of each client
- Padre Pio is proactively involved in client claims from intimation till settlement
- Our involvement includes the requisite technical assistance for early and appropriate (fair) settlement
- We constantly follow-up and discussions with insurer/surveyor/client regarding each particular client claim
- Padre Pio also provides the assistance for orderly documentation and expeditious settlement of each claim
- From time to time Padre Pio may offer periodic training programs customized to client needs and risk profile in a bid to mitigate the risk exposure

OUR EXPERIENCE

Some of the clients we handle at Padre Pio Insurance Brokers Include:

Finance Sector

Pride Microfinance Limited (MDI)
FINCA Uganda Limited (MDI)
Bank of Africa
Bridge Credit Finance

Non Government Organisations

Baylor College of Medicine Children's Foundation
Samaritan's Purse International
Catholic Relief Services
Concern Worldwide
Clinton Health Access Initiative
Reach Out Mbuya HIV/AIDS Initiative
The Human Rights Centre Uganda
ACTED Uganda
Palladium Group

Transportation

Bro Group – Threeways
KM Multiple Investments Ltd
KK Transporters

Petroleum

Don Uganda Limited
Eco Petro (U) Limited

Manufacturing

Luuka Plastics Limited
Pearl Meat Industries

Education

Uganda Martyrs University
Makerere University Business School
Uganda Martyrs Secondary School, Namugongo
St. Joseph's Secondary School, Nansana

OUR EXPERIENCE



Health

Kampala Medical Chambers Hospital
International Health Network
Vine Pharmaceuticals Ltd



Real Estate

Acacia Place Ltd
Hoid Establishments Ltd
Bamus Holdings Ltd
Twed Property Development



Hospitality

Fort Motel
Golden Courts Hotel



Construction

Nippon Parts (U) Limited



Insurance

Britam Insurance Company Ltd
CIC Insurance Company Ltd
Lion Assurance Company Ltd



Communication / IT

Infocom Uganda Ltd/Liquid Telecom
Future Links Technology



Tourism

Chimpanzee Sanctuary & Wildlife Conservation Trust



Freight

Overseas Freight Forwarders Ltd

OUR PRODUCTS AND SERVICES

We offer a wide range of professional advice to suitably adapted insurance products and services that guarantee security and peace of mind at equitable rates.



PROPERTY INSURANCE

- Fire and Allied Perils
- Plate Glass Insurance
- Assets All Risks
- Business Interruption
- Industrial All Risks
- Marine Cargo
- Marine Hull
- Goods in Transit
- Aviation Insurance
- Oil and Energy Risks
- Political Violence and Terrorism Insurance
- Domestic Package
- Consequential Loss



PROJECT & ENGINEERING INSURANCE

- Erection All Risks
- Contractor's All Risks
- Contractor's Plant and Machinery
- Project Delay Insurance
- Machinery Breakdown Insurance
- Machinery Loss of Profits Insurance
- Boilers and Pressure Plant Insurance
- Electronic Equipment Insurance
- All Risks Insurance



LIABILITY INSURANCE

- Directors' and Officers' Liability
- Product Liability
- Public Liability
- Professional Indemnity
- Employers Liability
- Comprehensive General Liability

OUR PRODUCTS AND SERVICES



MOTOR INSURANCE

- Motor Fleet Insurance
- Motor Comprehensive Insurance
- Motor Third Party Insurance
- Motor Transit
- Motor Trade



MISCELLANEOUS

- Money Insurance
- Fidelity Guarantee Insurance
- Burglary Insurance
- Travel Insurance
- Householders Insurance
- Group Personal Accident
- Workers Compensation
- Bankers Blanket Bond
- Traders' Comprehensive Package



BONDS AND GUARANTEES

- Performance Bond
- Customs Bond
- Advance Payment Bond



LIFE ASSURANCE AND PENSION PRODUCTS

- Annuities
- Endowment Policies
- Individual Life
- Group Life Assurance
- Medical Administration
- Medical/Health Insurance
- Loan Protection Insurance
- Last Expense Policy
- Pension Administration
- Pension Umbrella Schemes

OUR SERVICES PROVIDERS AND CONTACTS

We offer a wide range of professional advice to suitably adapted insurance products and services that guarantee security and peace of mind at equitable rates.

BANKERS

Barclays Bank of Uganda Ltd
Standard Chartered Bank Uganda Ltd
Bank of Africa Uganda

AUDITORS

Osillo and Company
Certified Public Accountants
Plot 3120 Old Kira Road
2nd Floors Pova House
P.O. Box 36164
Kampala Uganda

OFFICE LOCATION

Plot 12A Turfnell Drive, Kamwokya
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